

RDVIC SERVICES LIST

Please note that all contacts with RDVIC staff are confidential apart from information that requires mandatory reporting to CPS or APS – any information related to the abuse of a child or vulnerable adult cannot be kept confidential.

RDVIC services are available to all; we do not discriminate on the basis of actual or perceived race, color, religion, national origin, sex, gender identity, sexual orientation, disability or age in the delivery of services. Some services available to minors may require the participation and permission of a parent or guardian.

Services include, but are not limited to:

1. **24/7 HOTLINE ADVOCACY:** RDVIC operates a 24/7 hotline where victims of violence can receive assistance. Requests for emergency shelter, safety planning, domestic violence protective orders, hospital advocacy, crisis advocacy, and peer counseling can be met through the hotline. RDVIC maintains a weekly on-call rotation where a cross-trained advocate will be available to provide these services outside of business hours. During normal business hours these needs are met by all available advocates.
2. **TRANSPORTATION SERVICES:** RDVIC staff can provide transportation to clients when needed. All travel must be approved in advance. Referrals for non-residential clients in need of transportation require 2 business days' notice.
3. **PEER TO PEER COUNSELING:** All members of RDVIC staff are able to provide peer-to-peer counseling to people experiencing or recovering from interpersonal violence. Peer-to-peer counseling via telecommunication is available. Peer-to-peer counseling generally consists of empathetic listening, assistance processing emotions, validation, and follow-up with information and referral services. We can also work on developing healthy relationship skills, identifying red flags of potential abusers and green flags for healthy relationships, and recovering healthy sexuality after sexual assault.
4. **SAFETY PLANNING:** All staff members are trained to help clients develop safety plans which consider their needs circumstances, strengths, and resources.
5. **SUPPORT GROUP:** Support groups are available through telecommunication during the pandemic.
6. **INFORMATION AND REFERRAL SERVICE:** RDVIC staff will help clients determine which services they need to access and provide referrals and connection when needed or requested. Housing, job training, financial assistance, and legal services are among our most common referrals.
7. **ADVOCACY:** RDVIC staff can step in to help a client advocate for themselves with agencies and individuals. This includes emotional and personal support, assistance with obtaining and reading necessary documents/rules/etc, providing information about victims rights and services available to victims of crime, etc.

8. **CASE PLANNING:** RDVIC staff will work with clients to help identify specific needs, resources available, and a plan for addressing these needs.
9. **CIVIL LEGAL ASSISTANCE:** RDVIC can aid with civil cases occurring because of interpersonal violence. These services include referrals to legal aid, other assistance with locating an attorney legal aid is unable to help, assistance navigating court websites, providing copies of forms, providing reminders about court hearings, or attending court hearings to provide support when needed. We also attend DVPO hearings to provide support and offer resources.
10. **CRIMINAL LEGAL ASSISTANCE:** RDVIC can assist victims of domestic violence, sexual assault, stalking, and human trafficking in navigating the court system and understanding the status of their case, as well as providing support in the form of accompanying victims to hearings, giving reminders, helping them to emotionally/mentally process court decisions or outcomes, and advocating for the victim with law enforcement or prosecuting attorneys.
11. **EMERGENCY SHELTER:** We can assist clients in obtaining safe housing in the form of shelter. We can also assist with transportation from the shelter location to appointments and meetings in other counties.
12. **FINANCIAL ASSISTANCE:** From time to time, we can provide financial assistance to clients when the need for assistance is related to victimization. This funding is extremely limited and must be approved by our executive director.
13. **OUTREACH/PRESENTATION:** We can provide informational sessions appropriate for any age group or audience on any of our service areas, victimization, prevention, and awareness. These presentations are available through teleconferencing.
14. **TRAINING:** Our staff is available to provide training on various topics related to our service areas, including but not limited to a basic “101” course on domestic violence, sexual assault, stalking, or human trafficking, as well as more advanced topics like dangerousness and lethality assessments, mandatory reporting, and bystander intervention for all age groups. Training is available through teleconferencing.
15. **PERPETRATOR ACCOUNTABILITY:** We can advise and give perspective on ways to hold perpetrators of any level of violence accountable – from bullying and sexual harassment to assault, accountability is one of the best ways to spur behavior changes.
16. **SEXUAL ASSAULT PREVENTION EDUCATION:** Our prevention educator is housed in Monongalia County, but can travel to Taylor and Preston County to give specialized educational sessions regarding a variety of topics that decrease the likelihood of both sexual assault victimization and sexual assault perpetration. All presentations are research-based and age-appropriate. You can contact Ashley in our Morgantown office by calling 304-292-5100.
17. **BIPPS, WABC, AND OFFENDER ACCOUNTABILITY:** RDVIC offers offender accountability services and abuse prevention courses through our Men’s Batterer Intervention and Prevention Programming (BIPPs) and Women’s Abuse Behavior Is Criminal programs. Based on the Duluth Model, these courses are primarily for individuals required by court order to participate in behavior change programs.