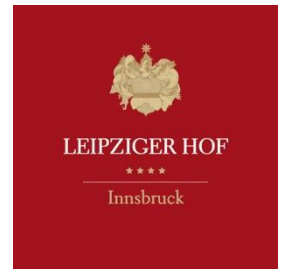


## **WE LEAVE NO QUESTION UNANSWERED.**



### *01) WHAT IS THE BEST WAY TO GET TO HOTEL LEIPZIGER HOF?*

Our address is Defreggerstraße 13, 6020 Innsbruck.  
Located opposite the city park of Innsbruck "Rapoldi".

### *02) WHERE IS THE HOTEL CAR PARK AND CAN I RESERVE A PARKING SPACE?*

The parking place is in the courtyard of the hotel, at Defreggerstraße 13. The entrance is well signed.  
Your entry ticket is available to collect from the hotel reception. You can reserve a parking place direct with your room.

### *03) HOW MUCH DOES CAR PARKING COST?*

Or guest rate is € 18,00 – 25,00 per day.

### *04) DOES THE HOTEL OFFER INTERNET ACCESS?*

We offer free Internet access throughout the hotel - you'll get the password at the reception. In all rooms as well as in the lobby you can work and browse the Internet using WiFi. Additionally in your room we offer also broadband access with Ethernet.

### *05) IS THERE A CHARGE FOR USING THE INTERNET AT THE LEIPZIGER HOF?*

No, you can surf to your heart's content for free. You get the password at the reception.

### *06) HOW MUCH DOES THE LEIPZIGER HOF CHARGE FOR CHILDREN?*

Children up to 1,99 years pay € 0.00 including breakfast in parent's bed. Our multishare rooms up to 4 persons are perfect for family's.

### *07) ARE PETS ALLOWED?*

No. We do not accept pets in the whole hotel and restaurant.

### *08) HOW DO YOU GET TO THE HOTEL USING PUBLIC TRANSPORT?*

The best way to get to and from the airport is using a taxi. The railway station can be reached quickly and easily with the number three tram, which stop right in front of the station. The next tram stop to the hotel is called 'Leipzigerplatz', which is only about 70 paces away from the hotel.

### *09) DO WE OFFER A LAUNDRY AND IRONING SERVICES?*

We work closely with an external laundry service, which is available for you from Monday to Saturday.  
We are happy to take care of this for you. Small laundry service is available at the hotel.

**Hotel Leipziger Hof**  
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Defreggerstraße 13  
6020 Innsbruck  
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IBAN: AT72 1600 0001 1427 0970  
BIC: BTVAAT22, Gerichtstand  
Innsbruck



**10) DOES THE HOTEL HAVE A SPA-WELLBEING FACILITY?**

You are welcome to come and really relax here at the highest floor in the Leipziger Hof. Our recreation centre offers a sauna, steam sauna, relax lies and the panoramic view, it is open daily from 4.00 pm until 9.00 pm. Bathrobes and towels are available in the hotel.

**11) IS THERE A SMOKING AREA IN THE HOTEL?**

NO. The entire breakfast and restaurant area, as well as the lobby are non-smoking.

**12) CAN I BOOK A ROOM WHERE SMOKING IS PERMITTED?**

All of our 70 rooms are non-smoking - for your and for our sake.

**13) IS IT POSSIBLE TO MAKE A RESERVATION WITHOUT A CREDIT CARD?**

No, it is not possible. A credit guarantee means that we only use your credit card to guarantee your booking and we won't charge the full amount to your credit card as soon as you have completed your booking. Your bill is payable either when you check out or if you don't arrive or don't cancel in due time. Except non refundable rates! Here is the payment on the day of booking.

**14) WHEN CAN I CHECK IN, AND WHEN DO I HAVE TO CHECK OUT?**

Your room is available for you from 3.00 pm on the day of your arrival. As a rule, you should check out by 11.00 pm but reservations permitting, on Sundays we turn a blind eye and extend the check-out time.

**15) WHAT TIME IS BREAKFAST?**

At the Leipziger Hof you can enjoy breakfast from 07.00am until 10.00am. Weekend and catholic holidays until 11.00am.

**16) HAVE ALL ROOMS AT THE LEIPZIGER HOF BEEN RENOVATED?**

We are working on gradually renovating all of the rooms at the Leipziger Hof. Fully air condition, flat screen televisions and free Internet are available in all rooms, which means that you never have to forego any of your usual home comforts.

**17) OFFERS THE HOTEL A RESTAURANT AND WHAT ARE THE OPENING HOURS?**

Our à la carte hotel-restaurant is available from MONDAY - FRIDAY  
11:00am until 01:30pm and 06:00pm until 09:00pm. Weekend and holidays the restaurant is closed.